

MAF ICIMS™

SBC Fields

Monitoring, Analytics and Reporting for SBC's



SBC Fields

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Description	Data type	Column name
Call type	string	CALL_TYPE
Call time	datetime	CALL_TIME
Connect time	datetime	CONNECT_TIME
Release time	datetime	RELEASE_TIME
Ring	datetime	RING
Cid Port Number	string	EXT
Call Identifier	string	FLAG6
Trunk	string	TRUNK
Selected B-Channel	string	FLAG5
Conference ID	string	FLAG4
Trunk group	string	FLAG3
Endpoint Type	string	ENDPOINT_TYPE
Call Originator	string	ACC
Direction	string	DIRECTION
Source IP Address	string	FLAG1
Destination IP Address	string	FLAG2
Source Phone Number Type	string	SRC_TON
Source Phone Number Plan	string	SRC_NPI
Source Phone Number	string	CALLER_PHONE
Destination Phone Number Type	string	DEST_TON
Destination Phone Number Plan	string	DEST_NPI
Destination Phone Number	string	DIALED_PHONE
Call duration (sec)	integer	CALL_DURATION_S
Call duration	datetime	CALL_DURATION
Coder	string	CODER
Packet Interval	string	INTRV
RTP IP Address	string	RTP_IP
RTP Port	string	RTP_PORT
Initiator of Call Release	string	TERM_SIDE
Termination Reason	string	TERM_REASON
Fax Transaction during the Call	string	FAX
Number of Incoming Packets	string	PACKETS_IN
Number of Outgoing Packets	string	PACKETS_OUT
Local Packet Loss	string	PACKETS_LOSS
Number of Outgoing Lost Packets	string	PACKETS_LOSS_REMOTE
Unique RTP ID	string	RTP_ID
RTP Delay	string	RTP_DELAY
RTP Jitter	string	RTP_JITTER
Local RTP SSRC	string	RTP_SSRC
Remote RTP SSRC	string	RTP_SSRC_REMOTE
Redirect Reason	string	REDIR_REASON

Redirection Phone Number Type	string	REDIR_TON
Number of Generated Metering Pulses	string	PULSES
Redirection Phone Number Plan	string	REDIR_NPI
Redirection Phone Number	string	REDIR_NUMBER



Who we are

Formed in 2000, MAF InfoCom™ is a leading innovative technology provider with over two decades experience delivering solutions for Unified Communications and Collaboration including Monitoring, Analytics, Reporting, Recording, Headset & Device Management and DID Management.

We serve tens of thousands customers around the globe, in a large variety of branches. We have installations in over 50 countries ranging from SME's to multi-national global enterprises. In Europe MAF InfoCom™ is the largest provider of UC reporting solutions.

With the market trend towards Unified Communications and Collaboration we expand our sales across the globe rapidly. Our solutions work with every major UC&C technology.

Our solutions are offered from the Cloud, On-Premises and Partner Hosted to enable our customers and partners to choose the best model for their needs.

MAF ICIMS™

UC&C Monitoring Analytics & Reporting

MAF ICIMS CC™

Live Wallboards, Real Time Agent Status

MAF NMS™

Number Management System, DID Range Management

MAF UCR™

UC Voice Recorder

MAF DMS™

Inventory Management for Headset and Devices

MAF QMS™

Microsoft Teams Call Queue Management System